

Ireland ACH & Binter Street Pharmacies

(502) 624-9562 (Doctor to Pharmacist Line)

ATTN: ALL PROVIDERS SENDING PRESCRIPTIONS TO FT KNOX ELECTRONICALLY

If prescriptions are sent to one of our pharmacies electronically from your office using *Binter Street Pharmacy*, *KNOX PX PHCY*, or *KNOX MAIN PHCY*, the prescription does not come through to our pharmacy correctly. It comes through to us as a fax from SureScripts. Because of this, the script is now a hard copy needing to be typed into our system manually as well as defeating the purpose of an eRx (to go paperless). This also takes extra time away from our patients'/customers' care.

However, if your office will search for our pharmacy in the following manner, the scripts will come through to us electronically, and no time will be lost looking through hundreds of faxes per day to find the one that your office may have sent. We hope this will alleviate some of the frustrations that both of our businesses are experiencing.

Search by Pharmacy Name:

DOD FT KNOX EPHCY

289 Ireland Ave Fort Knox

Search by Pharmacy NCPDP ID #:

1834402

Once your scripts are sent to the *DOD FT KNOX EPHCY*, either of our pharmacies on Fort Knox will be able to see them and have access to them. No need to differentiate between Binter and Main Pharmacies, regardless of which pharmacy the patient would like to use.

PLEASE NOTE: We **DO NOT** fill electronic prescriptions when we receive them. We leave them in queue until the patient comes in to request them from us. We would greatly appreciate if your office could please re-emphasize this to our Tricare patients. Thank you in advance for your cooperation. We apologize for any inconvenience this may have caused.